P2 SB 832/20 – EHE

By: **Senators Jennings and Hester** Introduced and read first time: January 22, 2025 Assigned to: Budget and Taxation

A BILL ENTITLED

1 AN ACT concerning

2 **Procurement – Major Information Technology Development Projects**

3 FOR the purpose of requiring the Secretary of Information Technology to conduct a certain 4 risk assessment of certain major information technology development projects under $\mathbf{5}$ certain circumstances; authorizing the Secretary to recommend an increase in a 6 certain limitation of liability amount under certain circumstances; requiring the 7 Chief Procurement Officer to review a certain recommendation; authorizing the 8 Chief Procurement Officer to approve a certain change to a certain limitation of 9 liability; requiring a procurement contract for a major information technology development project to include certain terms and conditions; requiring the Chief 1011 Procurement Officer and the Secretary to study certain procurement processes of 12major information technology development projects with certain stakeholders and 13 make certain recommendations; and generally relating to procurement and major 14information technology development projects.

15 BY repealing and reenacting, without amendments,

- 16 Article State Finance and Procurement
- 17 Section 3.5–301(a), (e), (h), and (k)
- 18 Annotated Code of Maryland
- 19 (2021 Replacement Volume and 2024 Supplement)
- 20 BY repealing and reenacting, with amendments,
- 21 Article State Finance and Procurement
- 22 Section 3.5–308 and 3.5–309(n)
- 23 Annotated Code of Maryland
- 24 (2021 Replacement Volume and 2024 Supplement)
- 25 BY adding to
- 26 Article State Finance and Procurement
- 27 Section 13–228
- 28 Annotated Code of Maryland

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW. [Brackets] indicate matter deleted from existing law.





	2	SENATE BILL 487				
1	(2021 Replacement Volume and 2024 Supplement)					
$2 \\ 3$	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:					
4		Article – State Finance and Procurement				
5	3.5–301.					
6	(a) In t	his subtitle the following words have the meanings indicated.				
7 8	(e) (1) technology syste	"Development" means all expenditures for a new information m or an enhancement to an existing system including system:				
9		(i) planning;				
10		(ii) creation;				
11		(iii) installation;				
12		(iv) testing; and				
13		(v) initial training.				
14	(2)	"Development" does not include:				
$15 \\ 16 \\ 17$	routine upgrades, or modifications that merely allow for a continuation of the existing level					
18 19 20	legally accepted intended.	(ii) expenditures made after a new or enhanced system has been by the user and is being used for the business process for which it was				
$\begin{array}{c} 21 \\ 22 \end{array}$	(h) "Inf including:	formation technology" means all electronic information processing,				
23	(1)	maintenance;				
24	(2)	networking;				
25	(3)	telecommunications;				
26	(4)	hardware;				
27	(5)	software and applications; and				

1	(6) associated services.
$2 \\ 3 \\ 4$	(k) (1) "Major information technology development project" means any information technology development project that meets one or more of the following criteria:
5 6	(i) except as provided in paragraph (2) of this subsection, the estimated total cost of development equals or exceeds \$5,000,000;
7 8 9	(ii) the project is undertaken to support a critical business function associated with the public health, education, safety, or financial well-being of the residents of Maryland; or
$10 \\ 11 \\ 12$	(iii) the Secretary determines that the project requires the special attention and consideration given to a major information technology development project due to:
13	1. the significance of the project's potential benefits or risks;
$\begin{array}{c} 14 \\ 15 \end{array}$	2. the impact of the project on the public or local governments;
16	3. the public visibility of the project; or
17	4. other reasons as determined by the Secretary.
18	(2) "Major information technology development project" does not include:
19 20 21	(i) technology that is reoccurring, standard operating technology as determined by the Secretary and submitted to the Legislative Policy Committee for a 30-day review and comment period; or
22	(ii) a project with an estimated total cost of development that is:
$\begin{array}{c} 23\\ 24 \end{array}$	1. less than \$5,000,000 and is funded with money set aside for expedited projects in the Fund; or
$\begin{array}{c} 25\\ 26 \end{array}$	2. more than \$5,000,000 and is funded with the money set aside for expedited projects in the Fund if the Secretary determines that:
27 28 29 30	A. the unit of State government has sufficient implementation resources, including human capital, subject matter expertise, and technological infrastructure, or has the means to obtain these resources before project initiation;
$\frac{31}{32}$	B. there is no sufficient alternative within the State's information technology inventory; and

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1 C. the project will result in a comprehensive solution 2 designed to meet a cohesive set of business and technological objectives.

3 3.5–308.

4 (a) This section does not apply to a public institution of higher education.

5 (b) Before submitting its information technology project requests, a unit of State 6 government shall submit information in support of the request required by the Secretary 7 for review and determination consistent with § 3.5–301(k) of this subtitle.

8 (c) In reviewing information technology project requests, the Secretary may 9 change a unit's designation of a major information technology development project.

10 (d) (1) The Secretary shall review and, with the advice of the Secretary of 11 Budget and Management, approve major information technology development projects and 12 specifications for consistency with all statewide plans, policies, and standards, including a 13 systems development life cycle plan.

14 (2) (I) IF, AFTER A REVIEW UNDER PARAGRAPH (1) OF THIS 15 SUBSECTION, THE SECRETARY BELIEVES A MAJOR INFORMATION TECHNOLOGY 16 DEVELOPMENT PROJECT MAY PRESENT AN EXCEPTIONAL RISK TO THE STATE, THE 17 SECRETARY SHALL CONDUCT A RISK ASSESSMENT PRIOR TO APPROVING THE 18 MAJOR INFORMATION TECHNOLOGY DEVELOPMENT PROJECT.

(II) A RISK ASSESSMENT CONDUCTED UNDER SUBPARAGRAPH
(I) OF THIS PARAGRAPH SHALL CONSIDER THE NATURE, PROCESSING, AND USE OF
SENSITIVE OR PERSONALLY IDENTIFIABLE INFORMATION.

(III) IF THE RISK ASSESSMENT CONCLUDES THAT THE MAJOR
 INFORMATION TECHNOLOGY DEVELOPMENT PROJECT PRESENTS AN EXCEPTIONAL
 RISK TO THE STATE AND THE LIMITATION OF LIABILITY AMOUNT PROVIDED UNDER
 § 13–228 OF THIS ARTICLE IS NOT ADEQUATE TO PROTECT THE INTEREST OF THE
 STATE, THE SECRETARY MAY RECOMMEND THE UNIT INCREASE THE LIMITATION OF
 LIABILITY AMOUNT.

28(IV) A RECOMMENDATION MADE UNDER SUBPARAGRAPH (III)29OF THIS PARAGRAPH SHALL:

30	1.	BE IN WRITING;
31	2.	DESCRIBE THE RISKS TO THE STATE;
32	3.	EXPLAIN THE REASONS THAT THE LIMITATIONS

REQUIRED UNDER § 13-228 OF THIS ARTICLE ARE NOT ADEQUATE TO MITIGATE THE 1 $\mathbf{2}$ **RISKS DESCRIBED; AND** 3 **4**. RECOMMEND Α REASONABLE MAXIMUM 4 ALTERNATIVE LIMITATION OF LIABILITY AMOUNT, CALCULATED AS A MULTIPLE OF $\mathbf{5}$ THE CONTRACT VALUE. 6 (3) THE CHIEF PROCUREMENT OFFICER: 7 **(I)** SHALL **REVIEW A RECOMMENDATION MADE** UNDER 8 PARAGRAPH (2) OF THIS SUBSECTION; AND 9 MAY APPROVE A CHANGE TO THE LIMITATION OF LIABILITY **(II) REQUIRED UNDER § 13–228 OF THIS ARTICLE.** 10 11 The Secretary shall be responsible for overseeing the implementation of major (e) 12information technology development projects, regardless of fund source. 13 With the advice of the Secretary of Budget and Management, (f)(1)14expenditures for major information technology development projects shall be subject to the approval of the Secretary who shall approve expenditures only when those projects are 15consistent with statewide plans, policies, and standards. 16 17(2)The Secretary shall make a recommendation to the Secretary of Budget and Management that project funds, regardless of fund source, be withheld if: 1819 a unit of State government is not consistently reporting on the (i) 20status of a project or projects to the Department in the form and manner required by the 21Department; or 22(ii) the Department determines that project implementation issues 23exist, including project timeline delays, significant cost increases, vendor nonperformance, 24decreased agency capacity, or other issues that indicate issues of concern that could 25jeopardize successful implementation. 26(1)The Secretary shall approve funding for major information technology (g) development projects, expedited projects, and other expenditures from the Fund only when: 2728(i) the major information technology development projects or the 29expedited projects are in compliance with statewide plans, policies, and standards, as determined by the Secretary; and 30 31the major information technology development projects are (ii) supported by an approved systems development life cycle plan. 32

$\frac{1}{2}$	(2) An appr submission of:	oved systems development life cycle plan shall include
$\frac{3}{4}$	(i) a project, including:	project planning request that details initial planning for the
5	1.	the project title, appropriation code, and summary;
6	2.	a description of:
7 8	A. the project;	the business and technology outcomes to be achieved by
9 10	B. including user acceptance te	the features available to the end user on completion, sting and accessibility plans;
11	С.	the potential risks associated with the project;
12	D.	possible alternatives; and
13	E.	the scope and complexity of the project; and
14	3.	an estimate of:
15	А.	the total costs required to complete through planning; and
16	В.	the fund sources available to support planning costs; and
17 18	(ii) a development, and implement	project implementation request to begin full design, ation of the project after the completion of planning, including:
19	1.	the project title, appropriation code, and summary;
20	2.	a description of:
$\begin{array}{c} 21 \\ 22 \end{array}$	A. the project and the metrics b	the business and technology outcomes to be achieved by y which the success of those outcomes will be measured;
$\begin{array}{c} 23\\ 24 \end{array}$	B. including user acceptance tea	the features available to the end user on completion, sting and accessibility plans;
25	С.	the potential risks associated with the project;
26	D.	possible alternatives;
27	E.	the scope and complexity of the project; and

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$\frac{1}{2}$	plan; and	F	how th	e project meets the goals of the statewide master
3		3	. an esti	mate of:
4		А	. the tota	al project cost, by phase; and
5		В	. the fun	nd sources to be utilized.
$6 \\ 7$	(3) systems developm			approve funding incrementally, consistent with the
$\frac{8}{9}$	(h) The established under	-		ltation with the Modernize Maryland Commission title, shall:
$10 \\ 11 \\ 12$	(1) legacy systems t expedited project	hat requi	re moderniz	or units of State government to assist in identifying zation projects appropriate to be financed as an
$\frac{13}{14}$	(2) includes:	adopt a	n Informati	ion Technology Investment Maturity Model that
15		(i) c:	riteria to inf	orm and prioritize investment decisions;
$\begin{array}{c} 16 \\ 17 \end{array}$	investment propo	• • • •		develop the information required to evaluate ia under item (i) of this item; and
18 19	approved modern		-	processes to monitor the implementation of
20	(3)	develop	a State Mod	lernization Plan.
$21 \\ 22 \\ 23 \\ 24 \\ 25 \\ 26$	3.5–309(N) OF T IN 2026, THE S UNDER SUBSEC	HIS SUBT ECRETAR TION (D ION REV	TTLE, BEGE Y SHALL P)(2) OF T IEW COND	ORT SUBMITTED IN ACCORDANCE WITH § NNING WITH THE ANNUAL REPORT SUBMITTED UBLISH A LIST OF RECOMMENDATIONS MADE HIS SECTION AND THE OUTCOME OF THE UCTED UNDER SUBSECTION (D)(3) OF THIS ISCAL YEAR.

 $27 \quad 3.5 - 309.$

(n) (1) On or before November 1 of each year, the Secretary shall report to the
Governor and the Secretary of Budget and Management and, in accordance with § 2–1257
of the State Government Article, to the Senate Budget and Taxation Committee, the Senate
Committee on Education, Energy, and the Environment, the House Appropriations

$\frac{1}{2}$	Committee, the House Health and Government Operations Committee, and the Joint Committee on Cybersecurity, Information Technology, and Biotechnology.				
3	(2) The report shall include:				
4 5	(i) the financial status of the Fund and a summary of its operations for the preceding fiscal year;				
6 7 8	(ii) an accounting for the preceding fiscal year of all money from each of the revenue sources specified in subsection (e) of this section, including any expenditures made from the Fund; [and]				
9 10 11	(iii) for each project receiving money from the Fund in the preceding fiscal year and for each major information technology development project or expedited project receiving funding from any source other than the Fund in the preceding fiscal year:				
12	1. the status of the project and project funding decisions;				
13	2. a comparison of estimated and actual costs of the project;				
$\begin{array}{c} 14 \\ 15 \end{array}$	3. any known or anticipated changes in scope or costs of the project;				
$\begin{array}{c} 16 \\ 17 \end{array}$	4. an evaluation of whether the project is using best				
18 19 20	5. a summary of any monitoring and oversight of the project from outside the agency in which the project is being developed, including a description of any problems identified by any external review and any corrective actions taken; AND				
$\begin{array}{c} 21 \\ 22 \end{array}$	(IV) THE LIST OF RECOMMENDATIONS AND REVIEW OUTCOMES REQUIRED UNDER § 3.5–308(I) OF THIS SUBTITLE.				
23	13-228.				
24 25 26 27 28 29	(A) EXCEPT AS PROVIDED UNDER SUBSECTION (B) OF THIS SECTION AND § 3.5–308(D)(2)(III) OF THIS ARTICLE, EACH PROCUREMENT CONTRACT FOR A MAJOR INFORMATION TECHNOLOGY DEVELOPMENT PROJECT SHALL INCLUDE TERMS AND CONDITIONS GOVERNING THE INDEMNIFICATION OBLIGATIONS AND LIMITATION OF LIABILITY OF THE CONTRACTOR THAT ARE REASONABLE AND MAY NOT EXCEED IN AGGREGATE TWICE THE VALUE OF THE CONTRACT.				

30(B) A CONTRACT PROVISION ADOPTED IN ACCORDANCE WITH SUBSECTION31(A) OF THIS SECTION MAY NOT LIMIT THE LIABILITY OF A CONTRACTOR FOR:

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1(1) INTENTIONAL OR WILLFUL MISCONDUCT, FRAUD, OR2RECKLESSNESS OF THE CONTRACTOR OR AN EMPLOYEE OF THE CONTRACTOR; OR

3 (2) CLAIMS FOR BODILY INJURY, INCLUDING DEATH, AND DAMAGE TO 4 REAL PROPERTY OR TANGIBLE PERSONAL PROPERTY RESULTING FROM THE 5 NEGLIGENCE OF THE CONTRACTOR OR AN EMPLOYEE OF THE CONTRACTOR.

- 6 (C) NOTHING IN THIS SECTION PROHIBITS A UNIT FROM AGREEING TO A 7 LIMITATION OF LIABILITY THAT IS LESS THAN TWICE THE VALUE OF THE CONTRACT.
- 8 SECTION 2. AND BE IT FURTHER ENACTED, That the Chief Procurement Officer 9 in the Department of General Services and the Secretary of Information Technology shall:
- 10 (1) together with appropriate stakeholders, examine the procurement 11 processes for major information technology development projects, including:
- 12 (i) the time frames for competitive sealed procurements for major 13 information technology development projects, from issuing the request for proposal through 14 evaluation and contract award; and
- 15 (ii) how the associated time frames impact the allocation of 16 personnel within companies bidding on major information technology development 17 projects;
- 18 (2) make recommendations on adjusting the procurement process and 19 associated timeline for major information technology development projects to ensure 20 personnel with required expertise are available to work on an awarded contract; and
- (3) on or before December 1, 2026, report to the General Assembly, in
 accordance with § 2–1257 of the State Government Article, on the examination and
 recommendations conducted under this section.
- 24 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect 25 October 1, 2025.